State of Wisconsin Department of Workforce Development Division of Workforce Solutions



NATIONAL MEDICAL SUPPORT NOTICE

INSTRUCTIONS TO EMPLOYER

The National Medical Support Notice serves as notice that the employee identified in the Notice is obligated by a court or administrative child support order to provide health care coverage for the child(ren) identified in the Notice. The National Medical Support Notice replaces any Medical Support Notice that the Issuing Agency has previously served on you with respect to the employee and the child(ren) listed in the Notice.

The document consists of Part A - Notice to Withhold for Health Care Coverage for the employer to withhold any employee contributions required by the group health plan(s) in which the child(ren) is/are enrolled; and Part B - Medical Support Notice to the Plan Administrator, which must be forwarded to the administrator of each group health plan identified by the employer to enroll the eligible child(ren).

EMPLOYER RESPONSIBILITIES

- 1. If the individual named in the Notice is not your employee, or if the family health care coverage is not available, please complete item 1, 2, or 3 of the Employer Response as appropriate, and return it to the Issuing Agency. NO FURTHER ACTION IS NECESSARY.
- 2. If family health care coverage is available for which the child(ren) identified in the Notice may be eligible, you are required to:
- a. Transfer, not later than 20 business days after the date of the Notice, a copy of Part B Medical Support Notice to the Plan Administrator to the administrator of each appropriate group health plan for which the child(ren) may be eligible, and
- b. Upon notification from the plan administrator(s) that the child(ren) is/are enrolled, either:
- 1) withhold from the employee's income any employee contributions required under each group health plan, in accordance with the applicable law of the employee's principal

place of employment and transfer employee contributions to the appropriate plan(s), or

- 2) complete item 4 of the Employer Response to notify the Issuing Agency that enrollment cannot be completed because of prioritization or limitations on withholding.
- c. If the plan administrator notifies you that the employee is subject to a waiting period that expires more than 90 days from the date of its receipt of **Part B** of the Notice, or whose duration is determined by a measure other than the passage of time (for example, the completion of a certain number of hours worked), notify the plan administrator when the employee is eligible to enroll in the plan and that the Notice requires the enrollment of the child(ren) named in the Notice in the plan.

LIMITATIONS ON WITHHOLDING

The total amount withheld for both cash and medical support cannot exceed 50% of the employee's aggregate disposable weekly earnings. The employer may not withhold more under the National Medical Support Notice than the lesser of:

- 1. The amounts allowed by the Federal Consumer Credit Protection Act (15 U.S.C., section 1673(b)):
- 2. The amounts allowed by the State of the employee's principal place of employment; or
- 3. The amounts allowed for health insurance premiums by the child support order, as indicated here: Reasonable cost, which is generally interpreted to mean that the employee's share of the monthly family coverage premium does not exceed 5% of the employee's gross monthly income.

The Federal limit applies to the aggregate disposable weekly earnings (ADWE). ADWE is the net income left after making mandatory deductions such as State, Federal, local taxes, Social Security taxes, and Medicare taxes.

PRIORITY OF WITHHOLDING

If withholding is required for employee contributions to one or more plans under the Notice and for a support obligation under a separate notice and available funds are insufficient for withholding for both cash and medical support contributions, the employer must withhold amounts for purposes of cash support

and medical support contributions in accordance with the law, if any, of the State of the employee's principal place of employment requiring prioritization between cash and medical support, as described here: Wisconsin has no applicable law for prioritization of withholding. For more information, visit:

http://www.dwd.state.wi.us/bcs/employer.htm.

DURATION OF WITHHOLDING

The child(ren) shall be treated as dependents under the terms of the plan. Coverage of a child as a dependent will end when similarly situated dependents are no longer eligible for coverage under the terms of the plan. However, the continuation coverage provisions of ERISA may entitle the child(ren) to continuation coverage under the plan. The employer must continue to withhold employee contributions and may not disenroll (or eliminate coverage for) the child(ren) unless:

- 1. The employer is provided satisfactory written evidence that:
- a. The court or administrative child support order referred to above is no longer in effect, or
- b. The child(ren) is or will be enrolled in comparable coverage which will take effect no later than the effective date of disenrollment from the plan; or
- 2. The employer eliminates family health coverage for all of its employees.

POSSIBLE SANCTIONS

An employer may be subject to sanctions or penalties imposed under State law and/or ERISA for discharging an employee from employment, refusing to employ, or taking disciplinary action against any employee because of medical child support withholding, or for failing to withhold income, or transmit such withheld amounts to the applicable plan(s) as the Notice directs.

NOTICE OF TERMINATION OF EMPLOYMENT

In any case in which the employee's employment terminates, the employer must promptly notify the Issuing Agency listed in the Notice of such termination. This requirement may be satisfied by sending to the Issuing Agency a copy of any notice the employer is required to provide

under the continuation coverage provisions of ERISA or the Health Insurance Portability and Accountability Act.

EMPLOYEE LIABILITY FOR CONTRIBUTION TO PLAN

The employee is liable for any employee contributions that are required under the plan(s) for enrollment of the child(ren) and is subject to appropriate enforcement. The employee may contest the withholding under the Notice based on a mistake of fact (such as the identity of the obligor). Should an employee contest the withholding under the Notice, the employer must proceed to comply with the employer responsibilities in the Notice until notified by the Issuing Agency to discontinue withholding. To contest the withholding under the Notice, the employee should contact the Issuing Agency at the address and telephone number listed in the Notice. With respect to plans subject to ERISA, it is the view of the Department of Labor that Federal Courts have jurisdiction if the employee challenges a determination that the Notice constitutes a Qualified Medical Child Support

CONTACT FOR QUESTIONS

If you have any questions regarding the Notice, you may contact the Issuing Agency at the address and telephone number listed in the Notice or visit <www.dwd.state.wi.us/bcs/employer.htm> or <www.acf.dhhs.gov/programs/cse/newhire/ employ/medsupport/index.html>.

The Paperwork Reduction Act of 1995 (P.L. 104-13). Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, gathering and maintaining data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

DWD is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please contact (608) 266-9909 or (800) 947-3529 WTRS (Toll Free).

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State of Wisconsin Department of Workforce Development Division of Workforce Solutions



NATIONAL MEDICAL SUPPORT NOTICE

INSTRUCTIONS TO PLAN ADMINISTRATOR

The National Medical Support Notice has been forwarded from the employer identified in the Notice to you as the plan administrator of a group health plan maintained by the employer (or a group health plan to which the employer contributes) and in which the noncustodial parent/participant identified in the Notice is enrolled or is eligible for enrollment.

The Notice serves to inform you that the noncustodial parent/participant is obligated by an order issued by the court or agency identified in the Notice to provide health care coverage for the child(ren) under the group health plan(s) as described in **Part B**.

- (A) If the participant and child(ren) and their mailing addresses (or that of a Substituted Official or Agency) are identified in the Notice, and if coverage for the child(ren) is or will become available, the Notice constitutes a "qualified medical child support order" (QMCSO) under ERISA or CSPIA, as applicable. (If any mailing address is not present, but it is reasonably accessible, the Notice will not fail to be a QMCSO on that basis.) You must, within 40 business days of the date of the Notice, or sooner if reasonable:
- (1) Complete Part B—Plan Administrator Response—and send it to the Issuing Agency:
 - (a) if you checked Response 2:
- (i) notify the noncustodial parent/participant named in the Notice, each named child, and the custodial parent that coverage of the child(ren) is or will become available (notification of the custodial parent will be deemed notification of the child(ren) if they reside at the same address);
- (ii) furnish the custodial parent a description of the coverage available and the effective date of the coverage, including, if not already provided, a summary plan description and any forms, documents, or information necessary to effectuate such coverage, as well as

information necessary to submit claims for benefits;

(b) if you checked Response 3:

- (i) if you have not already done so, provide to the Issuing Agency copies of applicable summary plan descriptions or other documents that describe available coverage including the additional participant contribution necessary to obtain coverage for the child(ren) under each option and whether there is a limited service area for any option;
- (ii) if the plan has a default option, you are to enroll the child(ren) in the default option if you have not received an election from the Issuing Agency within 20 business days of the date you returned the Response. If the plan does not have a default option, you are to enroll the child(ren) in the option selected by the Issuing Agency.
- (c) if the participant is subject to a waiting period that expires more than 90 days from the date of receipt of the Notice, or has not completed a waiting period whose duration is determined by a measure other than the passage of time (for example, the completion of a certain number of hours worked), complete Response 4 on the Plan Administrator Response and return to the employer and the Issuing Agency, and notify the participant and the custodial parent; and upon satisfaction of the period or requirement, complete enrollment under Response 2 or 3, and
- (d) upon completion of the enrollment, transfer the applicable information on Part B—Plan Administrator Response to the employer for a determination that the necessary employee contributions are available. Inform the employer that the enrollment is pursuant to a National Medical Support Notice.
- (B) If within 40 business days of the date of the Notice, or sooner if reasonable, you determine that the Notice does not constitute a QMCSO, you must complete Response 5 of Part B—Plan Administrator Response and send it to the Issuing Agency, and inform the noncustodial parent/participant, custodial parent, and child(ren) of the specific reasons for your determination.

(C) Any required notification of the custodial parent, child(ren), and/or participant that is required may be satisfied by sending the party a copy of the Plan Administrator Response, if appropriate.

UNLAWFUL REFUSAL TO ENROLL

Enrollment of a child may not be denied on the ground that: (1) the child was born out of wedlock; (2) the child is not claimed as a dependent on the participant's Federal income tax return; (3) the child does not reside with the participant or in the plan's service area; or (4) because the child is receiving benefits or is eligible to receive benefits under the State Medicaid plan. If the plan requires that the participant be enrolled in order for the child(ren) to be enrolled, and the participant is not currently enrolled, you must enroll both the participant and the child(ren). All enrollments are to be made without regard to open season restrictions.

PAYMENT OF CLAIMS

A child covered by a QMCSO, or the child's custodial parent, legal guardian, or the provider of services to the child, or a State agency to the extent assigned the child's rights, may file claims and the plan shall make payment for covered benefits or reimbursement directly to such party.

PERIOD OF COVERAGE

The alternate recipient(s) shall be treated as dependents under the terms of the plan. Coverage of an alternate recipient as a dependent will end when similarly situated dependents are no longer eligible for coverage under the terms of the plan. However, the continuation coverage provisions of ERISA or other applicable law may entitle the alternate recipient to continue coverage under the plan. Once a child is enrolled in the plan as directed above, the alternate recipient may not be disenrolled unless:

- (1) The plan administrator is provided satisfactory written evidence that either:
- (a) the court or administrative child support order referred to above is no longer in effect, or
- (b) the alternate recipient is or will be enrolled in comparable coverage which will take

effect no later than the effective date of disenrollment from the plan;

- (2) The employer eliminates family health coverage for all of its employees; or
- (3) Any available continuation coverage is not elected, or the period of such coverage expires.

CONTACT FOR QUESTIONS

If you have any questions regarding the Notice, you may contact the Issuing Agency at the address and telephone number listed in the Notice or visit <www.dwd.state.wi.us/bcs/employer.htm> or <www.acf.dhhs.gov/programs/cse/newhire/ employ/medsupport/index.html>.

Paperwork Reduction Act Notice

The Issuing Agency asks for the information on the form to carry out the law as specified in the Employee Retirement Income Security Act or the Child Support Performance and Incentive Act, as applicable. You are required to give the Issuing Agency the information. You are not required to respond to this collection of information unless it displays a currently valid OMB control number. The Issuing Agency needs the information to determine whether health care coverage is provided in accordance with the underlying child support order. The Average time needed to complete and file the form is estimated below. These times will vary depending on the individual circumstances.

Learning about the law or the form

First Notice 1 hour Subsequent Notices ----

Preparing the form

First Notice 1 hour, 45 minutes Subsequent Notices 35 minutes

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